

## Terms of Use of the Studierendenwerk West:Brandenburg for the Use of the "Mensa Card"

### § 1 Definition of Terms

Studierendenwerk West:Brandenburg introduced the "Mensa Card" on May 1, 2024. The "Mensa Card" is a Mifare DESFire-type chip card in ISO 7816-4 format.

### § 2 Type and Scope of Stored Data

(1) The following elements are printed on the "Mensa Card":

- a) Logo and name of Studierendenwerk West:Brandenburg,
- b) Designation "Mensa Card",
- c) Link and QR code pointing to <https://www.stwwb.de/essen/mensa-card>,
- d) Card serial number

(2) The "Mensa Card" is not a personalized storage medium. Only non-personal data of the following types is stored on the chip card:

- a) Card serial number,
- b) Tracking number,
- c) Expiry date ("valid until"),
- d) User group/person group code ("PKZ"), where the number "3" stands for "Guest",
- e) Balance of the digital wallet,
- f) Transaction counter.

(3) Studierendenwerk West:Brandenburg reserves the right to use available memory on the "Mensa Card" for future applications. Such changes require an amendment to the Terms of Use.

### § 3 Function of the "Mensa Card"

(1) The "Mensa Card" functions as an electronic wallet and can be used for cashless payment of small amounts in the facilities of Studierendenwerk.

(2) The balance of the electronic wallet must not exceed 250 euros.

(3) Payments are processed via Studierendenwerk's point-of-sale system. Transactions are handled anonymously based on the features listed in § 2 (2), without any personal identification.

#### **§ 4 Issuance and Return of the "Mensa Card"**

(1) The "Mensa Card" is issued upon payment of a deposit of 5 euros. The deposit is refunded upon return of the card. Refunds of balances and deposits are only processed via designated machines.

(2) In case of a defective Mensa Card, the balance and deposit will be refunded via a return form. After verification, the balance and deposit will be transferred by bank transfer. Any bank fees incurred are to be borne by the user.

(3) If the technical defect is due to improper handling or mechanical stress, there is no entitlement to a refund of the deposit or any remaining balance in the electronic wallet. Refunds are also excluded if the memory chip is damaged due to circumstances beyond the card issuer's responsibility.

#### **§ 5 Liability and Loss of the Card**

Studierendenwerk assumes no liability in case of loss of the "Mensa Card". In particular, there is no entitlement to reimbursement of any balance stored in the electronic wallet in the event of loss.

#### **§ 6 Entry into Force**

These Terms of Use enter into force on August 1, 2025, and replace the Terms of Use dated May 1, 2024.