Cancellation policy

Appendix 06 to the rental agreement

You have the right to cancel this agreement within 14 days without giving any reason. The cancellation period is 14 days from the date of conclusion of the agreement.

To exercise your right of withdrawal, you must inform us of your decision to withdraw from this contract by means of a clear statement (e.g., a letter sent by post or an email).

To comply with the withdrawal period, it is sufficient that you send the notification of your exercise of the right of withdrawal before the expiry of the withdrawal period.

Studierendenwerk West:Brandenburg - Anstalt des öffentlichen Rechts

Address: Babelsberger Straße 2 in 14473 Potsdam

Phone: 0331 – 3706 501

Fax: 0331 – 3706 525

Email-address: wohnen@stwwb.de

Consequences of cancellation

If you withdraw from this contract, we shall reimburse you for all payments we have received from you without delay and at the latest within 14 days of the day on which we receive notification of your withdrawal from this contract. We will use the same means of payment for the refund as you used for the original transaction, unless another means of payment has been expressly agreed with you. You will not be charged any fees for this refund.